



Rules & Guidelines

Reservations and Arrival

- Your bay time begins at your scheduled reservation time. Please arrive 5-10 minutes early to check in so you can enjoy your full session.
- Golfers must enter and exit through the West Meadows main/front doors. The rear bay door is for emergency use only.
- A maximum of four (4) golfers is permitted per bay.
- All participants must have a signed waiver on file prior to scheduling a rental and before using any equipment.

Supervision

- Children under 18 must be supervised by an adult at all times while in the bay.
- Exception: High school golfers who are official members of the Rolling Meadows, Palatine or Fremd High School golf teams may use the bays without adult supervision. Players must be listed on a team roster provided by the school's golf coach.

Pace of Play

- Please keep pace to ensure your session ends on time.
- If you are not finished at the end of your reservation, you will be asked to complete your final hole promptly.
- Golfers must exit the simulator area at the conclusion of their reserved time. If another group is booked, the simulator will transfer promptly to the next reservation.

Facility Use

- No food or beverages are permitted on the simulator turf or playing surface.
- Alcohol is strictly prohibited.

- The lounge area may be used during your reserved time only. Loitering after your session is not permitted.
- Please remove all trash and personal belongings when exiting. Leave the bay clean and ready for the next group.
- Be considerate of others. Language, music and noise levels must be appropriate for a shared facility environment.

Equipment & Safety

- Clean clubs are required before play.
- Golf balls must be new and free of scuffs, cuts, marker ink or other blemishes that could damage the screen.
- Only clean, dry athletic shoes are permitted. Metal spikes, soft spikes, sandals, open-toed shoes and bare feet are prohibited.
- Keep the hitting area clear of extra clubs, balls and personal items.
- Always check your surroundings (monitors, walls, equipment and people) before swinging.
- All shots must be directed toward the hitting screen.
- Trick shots, “Happy Gilmore” swings and throwing golf balls are strictly prohibited.

Liability and Responsibility

- Rolling Meadows Park District is not responsible for lost or stolen personal property.
- Customers are financially responsible for any damage caused by failure to follow these rules and guidelines.
- The Bays at West Meadows is under video surveillance. Tampering with camera systems or equipment will result in financial liability.

Media Notice

- Participants acknowledge photography and/or video may be recorded and used for promotional purposes without compensation.